



Webcast FAQ

How much do the webcasts cost?

Win Without Pitching webcasts are free to members, or \$99 for non-members. Membership is \$395 for the year and includes, among other things, twelve webcasts – one a month for twelve months. Corporate memberships (\$595) give you up to five users and a log in URL for each user. You can learn more about memberships here: <http://www.winwithoutpitching.com/membership>

I am a Win Without Pitching member. Do I have to go through the Store to register?

No. Once you are logged in to the site, the *Add to Cart* option is replaced by a *Register Here* link. Simply log in with your username and password and follow the link to register. Members do not need to go through the Store or enter their credit card information.

When do the webcasts start?

There is one webcast a month, usually the first Thursday of the month (but not always – be sure to check). Each webcast starts at 12:00 noon Eastern Time (GMT-5) and runs for 45 minutes.

What technology do I need to participate?

We use GoTo Webinar. It works on all common browsers for most PCs, and Macs running OS X 10.4 (Tiger) or newer. All browsers must have JavaScript and Java enabled. More information is available on GoTo Webinar's FAQ page, here:

https://www2.gotowebcast.com/en_US/webcast/pre/faq.tmp/

Can I listen to the webcast through my computer (VOIP)?

No. Audio access is through telephone only. Toll numbers are available for most countries. (Canadians, please use the US number provided.)

Am I able to ask questions during the webcast?

Yes. Questions may be submitted online via text throughout the webcast. Questions are answered in the last 10-15 minutes.

Will a recording of the webcast be available afterward?

An edited version of the recording will be posted to the members-only Audio/Video Archives section of winwithoutpitching.com within 90 days of the initial webcast. It is available to members only.

I've registered and received login information for the webcast. Can I share this information with my co-workers?

Your login link is unique to you. If you forward it to someone and they log in with it, you will not be able to. Registration is by station. You are free to have as many people as you like participating through that one station. Corporate members can have up to five stations registered (one per member.)

I want to register for today's webcast. I can see it in the Webcast section of winwithoutpitching.com but there is no register link, and I don't see it in the Store. How do I sign up?

Purchase/registration is automatically disabled at midnight prior to the webcast. We can sometimes accommodate registration of paid Win Without Pitching members (but not purchases by non-members) up to one hour prior to the webcast. Send an email to info@winwithoutpitching.com.